

## #1 Round Table on Behavioral Science

 **Kaat Declerck** (Humaneyes) talks how CX combined with behavioral psychology can boost your business

**Thu, Jan 29th - 7:00 PM**  Sofitel Europe - Kirchberg



## #2 CX Workshop: Designing for Complex UIs

 UX Design Workshop with UX/UI guru **Vitaly Friedman**. Make things easier for your customers.

**Thu, March 19th - 1:30 PM**  PwC Luxembourg



## #3 CX-Brussels/CX-Luxembourg Members Event

 CX Use Cases from our members + Keynote on working with different Generations by **Joeri Van den Bergh**

**Thu, April 23rd - 1:30 PM**  Volvo Belux - Brussels



## #4 CX Event: Scale vs Soul

 Keynote by **Dado Van Peteghem** on making your business future proof: with 'scale', with 'soul' or... both

**Tue, June 9th - 6:30 PM**  BIL - Luxembourg

