

#1 Round Table on Behavioral Science



Kaat Declerck (Humaneyes) talks how CX combined with behavioral psychology can boost your business

Wed, Jan 28th - 7 PM 📍 The National - Zaventem

#2 CX Event: Scale vs Soul



Explore the AI Hub of Ghent + Keynote by **Dado Van Peteghem** on scaling your business for growth

Wed, Feb 11th - 1:30 PM 📍 Wintercircus - Ghent

#3 CX Workshop: Designing for Complex UIs



UX Design Workshop with UX/UI guru **Vitaly Friedman**. Make things easier for your customers.

Wed, March 18th - 1:30 PM 📍 The National - Zaventem

#4 CX-Brussels Members Event



CX Use Cases from our members + Keynote on working with different Generations by **Joeri Van den Bergh**

Thu, April 23rd - 1:30 PM 📍 Volvo Belux - Brussels

#5 Round Table on the Finance Industry



Keynote from a financial institution on their phygital approach

Wed, May 13th - 7 PM 📍 The Mérode - Brussels

#6 CX Event: CX & Personal Branding



How to turn your personality into a competitive advantage for your work. Keynote by **Amelia Sordell**

Mon, June 8th - 6:30 PM 📍 PwC Belgium - Diegem

