

## #1 Round Table on Behavioral Science

 Kaat Declerck (Humaneyes) talks how CX combined with behavioral psychology can boost your business

**Wed, Jan 28th - 7 PM**  The National - Zaventem



## #2 CX Event: Scale vs Soul

 Explore the AI Hub of Ghent + Keynote by **Dado Van Peteghem** on scaling your business for growth

**Wed, Feb 11th - 1:30 PM**  Wintercircus - Ghent



## #3 CX Workshop: Designing for Complex UIs

 UX Design Workshop with UX/UI guru **Vitaly Friedman**. Make things easier for your customers.

**Wed, March 18th - 1:30 PM**  The National - Zaventem



## #4 CX-Brussels Members Event

 CX Use Cases from our members + Keynote on working with different Generations by **Joeri Van den Bergh**

**Thu, April 23rd - 1:30 PM**  Volvo Belux - Brussels



## #5 Round Table on the Finance Industry

 Keynote from a financial institution on their phygital approach

**Wed, May 13th - 7 PM**  The Mérôme - Brussels



## #6 CX Event: CX & Personal Branding

 How to turn your personality into a competitive advantage for your work. Keynote by **Amelia Sordell**

**Mon, June 8th - 6:30 PM**  PwC Belgium - Diegem

